

Download the Webcare Staff App

Please download and install the Webcare app. Scan the appropriate QR code below for your mobile device. Once downloaded, you will need to Sign In for the first time to the mobile App.



 Google Play (Android)

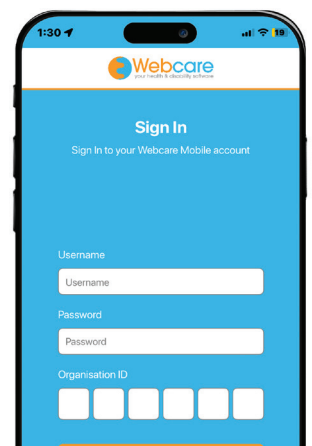


 Apple AppStore (iPhone)

Sign In

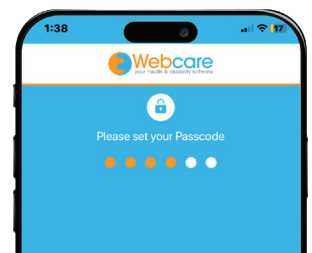
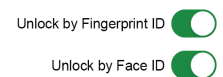
When signing in for the first time, you will need your Username, Password and Organisation ID.

Your organisations administration team will have created your username and password, they will also have the Organisation ID (this is supplied by Webcare).



Set your Passcode and enable Face/Fingerprint ID

Once you have successfully logged in, you can set your Passcode. The Passcode is a six-digit number that will be required every time you need to access the app (*if you do not have face/fingerprint ID enabled*). Please ensure you do not share this Passcode, and it is not easy to guess (e.g. not sequential 1234, your birth date, etc). To enable Face/Fingerprint ID for logging in, accept this feature after your passcode is set.



Getting started with the Mobile App

- 1 View your daily Appointments
- 2 Add and edit your Available hours
- 3 Submit your Timesheets for completed hours
- 4 Create Leave Requests
- 5 Send a message to staff or receive notifications
- 6 View client details, including adding progress notes
- 7 Set up your Personal Profile, change Passcode and unlock Face ID
- 8 Click to sync your app to the server
- 9 About the app, registration, diagnostics and privacy policies

